

BTC Training (Africa)(Pty) Ltd

1999/018931/07

P O BOX 136843, ALBERTON NORTH, 1456

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Cell: 082 414 4898

9A Tenth Avenue, ALBERTON NORTH.

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TRAINING CENTRE: 9 Pickers Place, 33 Second Avenue, Alberton North

Loss Control/Security

Managers

NQF Level 4

Credits: 2

Unit standard 14667

Describe and apply the management functions of an organisation.

Unit Standard 13945

Describe and apply the management of stock and fixed assets in a business unit:

Unit standard 11502

Effecting a lawful citizen's arrest.

Duration: 21 hours

Target Group: Loss Control/Security Managers and Supervisors.

Course outcome: Delegates will be able to manage an efficient LC/Security Department, utilizing effective loss control management skills and techniques. They will be able to develop and introduce a Loss Prevention Programme within the applicable legislation framework.

Price on request (Min 5; Max 10 delegates)

Course contents:

- ❖ Loss control philosophy.
- ❖ Basic Management Skills
 - > Management Activities
 - > Developing Personal Management Skills
- ❖ Managing Losses
 - > Areas of losses
 - > Loss Control techniques
 - > Loss Control programme
 - > Training and Awareness
- ❖ Misappropriation
 - > Employees
 - > Customers
- ❖ Legal aspects.

Support learning material

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- ❖ Supporting Video Presentation
- ❖ Supporting Documentation
- ❖ Practical Exercises